# Using Tokyo Securities Industry Health Insurance Society directly-operated lodges (Atami/Yubiso)

The directly-operated lodges (Atami/Yubiso) are facilities intended to maintain and improve the health of Tokyo Securities Industry Health Insurance Society (Society) insured persons, their dependents, former insured persons, and other eligible persons.

We ask for your cooperation to ensure that all users can use the facilities in safety and comfort. Please note that these facilities and applicable rules differ from standard hotels and inns.

# 1. Lodge names and addresses

Atami Lodge
 6-26 Nishiyamacho, Atami, Shizuoka Prefecture 413-0034

Tel. 0557-81-2518

147-1 Yubiso, Minakamimachi, Tone-gun, Gunma Prefecture 379-1728

Tel. 0278-72-3505

# 2. Eligible users

Rate category	Scope of users	Notes
	Society insured persons and their	Enter your health insurance code and
Rate A	dependents	number when applying.
	<ul> <li>Spouses and children of Society</li> </ul>	Includes spouses and children who are
	insured persons	not Society dependents.
	· Family members, relatives, and friends	
Rate B	other than the above	
	<ul> <li>Former Society insured persons and</li> </ul>	Family members and friends cannot use
	their family members and friends	the facility unaccompanied.
	<ul> <li>Insured persons and their dependents</li> </ul>	Persons other than those named at left
	of securities industry health insurance	cannot use the facility.
	societies other than the Society	The approval of the user's health
		insurance society is required.
Children's rate	· Children (elementary school or	No fees for children three or younger
Children's rate	younger)	bed-sharing with adults

- \* Not available for use by unaccompanied persons aged 17 or younger
- \* Use of individual rooms by children of elementary school age or younger without an adult present is not permitted.

# 3. Rates \* Per night with two meals, bathing tax included

Rate category		Until May 2025		From June 2025	
		Day before holiday	Weekday	Day before holiday	Weekday
Rate A	<ul> <li>Society insured persons and their dependents</li> <li>Spouses and children of Society insured persons</li> </ul>	5,000 yen	4,700 yen	5,500 yen	4,200 yen
Rate B	<ul> <li>Family members, relatives, and friends other than the above</li> <li>Insured persons and their dependents of securities industry health insurance societies other than the Society</li> </ul>	7,000 yen	6,700 yen	7,500 yen	7,200 yen
Children's	Age four – elementary school	3,500 yen		4,000 yen	
	Age three or younger, with meals				
10.0	Age three or younger, no meals	Free		Free	

<sup>\*</sup> Choose adult meals or children's meals for children of elementary school age or younger.

- \* A surcharge of 1,000 yen per night per person applies during the special year-end/New Year's period.
- \* Pay your bill when checking out. You can pay by cash or credit card (lump-sum payment only). (Cards accepted: VISA, Mastercard, JCB, American Express, Diners Club, UnionPay).

#### 4. Period of use

Accommodations are typically available for no more than two consecutive nights.

\* Depending on occupancy, accommodations may be available for up to five nights except during special periods.

### 5. Hours of use and curfews

Check-in: starting at 3:00 pm; curfew: 10:00 pm; check-out: by 10:00 am

- \* You may be asked to present your reservation confirmation at check-in.
- \* Check with the front desk about using facilities before check-in or after check-out.

#### 6. Group use

Contact the Health Facilities Department for accommodations for more than 12 persons in a party.

- \* Enter the purpose of group use in the space for remarks and comments when making the reservation.
- \* Accommodations are available at one lodge only, for up to two consecutive nights, up to eight persons, and up to two rooms during special periods.

#### 7. Meal times

- · Dinner: 6:00 to 8:00 pm
  - \* 6:00 to 9:00 pm on Fridays (excluding holidays) and days before holidays (excluding Saturdays, Sundays, and holidays)
- Breakfast: 8:00 to 9:00 am.
  - \* Order beverages with your meals. Pay for food and beverages together with individual room fees when checking out.
  - \* Bringing food and beverages into or taking them out of the dining halls is prohibited based on quidance from the public health office.
  - \* Check meal menus on the recreation facility Web reservation system.

#### 8. Notes

- · Pets and other animals are prohibited.
- Hazardous materials and other materials that may inconvenience or endanger other users are prohibited.
- To prevent exposure to secondhand smoke, smoking is prohibited inside the lodges, including in questrooms. Smoking is permitted only in smoking booths.
- Users may be charged for the cost of repairs in the event of loss of or damage to the facility's buildings, equipment, or fixtures attributable to deliberate action or their own responsibility.
- · Note that the Society will not be liable for any car accidents or other vehicle-related problems on site.

#### 9. Restrictions on use

Use of lodges may be cancelled or refused to the following persons:

- (1) Those with an infectious disease
- (2) Those who fail to apply for use or have done so falsely
- (3) Those who have permitted, or are attempting to permit, use by persons for which no application for lodge use was made
- (4) Those who have acted in ways detrimental to order and discipline in the lodge or that inconvenience others
- (5) Those who fail to follow the instructions of the lodge general manager or other managers without good reason
- (6) Those who in other ways significantly obstruct management of the lodge

# 10. Applying for use

In principle, apply for use via the recreation facility Web reservation system.

You must complete the user registration before making reservations.

\* See the "Reservation System User's Manual" to learn how to use the system and for other information.

# (1) New user registration

- (i) Start the registration from the "New User Registration (Insured Person)" or "New User Registration (Former Insured Person)" menu of the reservation system.
  - \* You must enter an authentication code during registration.
    - The authentication code is the eight-digit insurer number.
       Check the eight-digit insurer number on one of the following:
      - A. Health insurance card (through December 1, 2025)
      - B. Eligibility Verification Certificate
      - C. Eligibility information screen on Mynaportal
      - D. Notice of Eligibility Information
    - We ask former insured persons and insured persons of securities industry health insurance societies other than the Society to kindly contact the Health Facilities Department (03-3666-8240).
- (ii) The results of user registration, lottery results, instructions on how to apply for use, and other information will be sent to the email address you registered.
  - \* If you cannot receive emails about various Society information and notifications from the Society, they may have been rejected due to your security settings or anti-spam measures or they may have been moved automatically to your spam folder or elsewhere.

Because the settings are configured so that the sender will not be notified of undelivered emails, the Society cannot tell if emails are received by registered users unless they contact the Society to report that they cannot receive emails from the Society.

Please check your email settings. If you have set anti-spam measures, change your settings to accept emails from "info-hoyou@shoken-kenpo.or.ip" and "info-shoken-hoyou@dynax.ip."

\* Configuration to receive email before application

You may need to change your email filters for registration.

Change your settings to accept emails from the following two addresses:

info-hoyou@shoken-kenpo.or.jp info-shoken-hoyou@dynax.jp

# (2) Applicants

Society insured persons, former insured persons, and insured persons of other securities industry health insurance societies

# (3) How to apply

There are two ways to apply: lottery reservations and first-come, first-served reservations. Only Society insured persons are eligible to apply. No waiting list is available.

- \* Before applying, read the terms and provisions under the separate "Handling of Personal Information in Use of Health Promotion Facilities (Lodges, etc.)." Obtain the consent of all users and indicate your consent to the handling of personal information in the space provided.
- \* The reservations lottery application period and other details will vary during special periods (the consecutive holidays from late April through early May, summer, and the year-end/New Year's period). Information will be announced in advance by written notification and on the Society website.
- (i) Applying for lottery reservations

- <u>Period lottery applications are accepted</u>
   Apply during the first seven days of the month two months before the month of use.
- O Persons eligible to apply for lottery reservations Society insured persons
  - \* Persons other than Society insured persons cannot apply for lottery reservations.

# O Notes on lottery reservations

- The insured person or a dependent must be a user when applying for lottery reservations.
   Lottery reservations are not available for use by family members, friends, or others unaccompanied by the insured person or a dependent.
- Each insured person may apply for one lodge only, up to two consecutive nights, up to eight persons, and up to two rooms.
  - Note that during special periods, you may apply for up to two nights, up to eight persons, and up to two rooms, including first-come, first-served reservations made after the lottery application period.
  - If you apply for reservations at multiple lodges, all of the applications will be invalidated.

# Notification of lottery results

Notification of lottery results will be provided by email on the ninth day of the month two months before the month of use (or the following business day if the ninth is a weekend or holiday).

You can also confirm and review your reservation details from "Check, modify, or cancel reservation" on My Page of the Web reservation system. If you are unable to receive email notifications, check them on My Page of the Web reservation system.

\* If you cannot receive emails about various Society information and notifications from the Society, they may have been rejected due to your security settings or anti-spam measures or they may have been moved automatically to your spam folder or elsewhere.

Because the settings are configured so that the sender will not be notified of undelivered emails, the Society cannot tell if emails are received by registered users unless they contact the Society to report that they cannot receive emails from the Society.

Please check your email settings. If you have set anti-spam measures, change your settings to accept emails from "info-hoyou@shoken-kenpo.or.jp" and "info-shoken-hoyou@dynax.jp."

#### (ii) First-come, first-served reservations

- Period during which first-come, first-served reservations are accepted
   First-come, first-served reservations are accepted from midnight in the morning of the day after the date of announcement of lottery results through six days before the date of use.
  - \* Reservations for use by unaccompanied family members and friends are accepted from the first day of the month before the month of use.
  - \* Reservations are accepted from former insured persons and insured persons of other securities health insurance societies from the first day of the month before the month of use through six days before the date of use.
- Persons eligible to apply for first-come, first-served reservations
   Society insured persons, former insured persons, and insured persons of other securities industry health insurance societies

Applicants	Users	Starting date of acceptance of reservations
Society insured	<ul> <li>Society insured persons and their dependents</li> <li>Spouses and children of Society insured persons</li> </ul>	Starting at midnight in the morning of the day after the date of announcement of lottery results
persons	<ul> <li>Family members, relatives, and friends other than the above</li> <li>Need not be accompanied by insured persons</li> </ul>	Starting at midnight in the morning of the first day of the month before the month of use

Former Society	<ul> <li>Former Society insured persons</li> <li>Family members, relatives, and friends accompanying former Society insured</li> </ul>	
insured persons	persons	
	* Family members and friends cannot	
	use the facility unaccompanied.	
Insured persons	· Insured persons and their dependents of	
of other securities	other securities health insurance societies	
health insurance	* Persons other than those above	
societies	cannot use the facility.	

#### O Notes on first-come, first-served reservations

- \* Requests for reservations tend to concentrate on dates such as Saturdays and the first days of consecutive holidays. To broaden access to the facilities, please refrain from reserving more accommodations than needed. You may be asked to reduce the number of guestrooms for use.
- \* To change the number of rooms while staying consecutive nights, reserve each night separately. When doing so, to avoid the possibility of a change in rooms between the first and second night please note in the "Remarks" field that you will stay consecutive nights.
- \* If the number of guests will change while staying consecutive nights, enter the number and names of guests for the night with the largest number of guests.

### Telephone reservations

If you are unable to use the reservations system, reservations are accepted by telephone on a first-come, first-served basis only.

- · Making reservations by telephone
  - (i) Tentative room reservations are accepted by telephone.
  - (ii) Within one week after making a tentative reservation, submit the Application for Use to the Health Facilities Department.
    - Tentative reservations will be cancelled if the Application for Use is not submitted within one week.
  - (iii) After the Health Facilities Department accepts the Application for Use and finalizes the reservations, confirmation of reservations will be sent to the email or mailing address entered on the Application for Use.
  - \* Download the Application for Use from the website.
  - \* Reservations that are duplicates of ones made using the Web reservation system will not be accepted.

# 11. Cancelling and changing reservations

Up to six days before date of use	Register cancellations or changes on My Page ("Check, Change, or Cancel Reservations") on the reservations system.
date of disc	Contact the Health Facilities Department. (On a weekend or
Five or fewer days	holiday, contact the lodge directly.)
before date of use	* It may not be possible to accept changes that involve increases
	in numbers of users due to meal availability and other factors.

### 12. Full and partial reservation cancellation fees

Three days to one day before the date of use	50%
Date of use	100%

- \* To allow broader access to the facilities, complete the procedures as soon as possible if your plans change.
- \* This excludes cases judged to be unavoidable by the Society due to a natural disaster.

# Contact

Health Facilities Department Tokyo Securities Industry Health Insurance Society Tel. 03-3666-8240

Hours: 9:00 am – 5:00 pm weekdays 3-1-2 Nihonbashi Kayabacho, Chuo-ku, Tokyo 103-0025

(2025.04)